September 30, 2015

re: work order # 1011398
NBC ENTERPRISE INC OR CURRENT OCCUPANT
2 CENTRAL ST N/A
PEABODY MA 01960-4308

Dear Resident/Business Owner,

Energy plays a critical role in our day-to-day lives and ensures the well-being of our community. That's why we are investing in infrastructure upgrades that will help us to provide safe and reliable natural gas to our customers for years to come.

We will be working in your neighborhood.

National Grid and **NEUCO** will be performing infrastructure upgrades in the area of **1 to 5 Central ST.; 2 Peabody SQ.; 10 to 29 Lowell ST., Peabody, MA.**

Date: On or about **October 4, 2015**
Completion time: Approximately **November 4, 2015**
Construction days and hours: 8:00 p.m. - 5:00 a.m. Sunday night thru Thursday night.

What you can expect during construction.

Typical natural gas main replacement and service construction includes:

- Marking out underground utilities within the project scope area (e.g., water, sewer, gas, electric, etc)
- Excavation of the street and laying of new gas main
- Relaying National Grid customer's individual gas services and connecting that service to the new main
- Meters may need to be relocated to the outside of the home or business.
- Temporary or permanent restoration of disturbed areas in accordance with the town ordinance

Visit **ngrid.com/mainline** to view a video about the gas main replacement process on YouTube.

We'll contact you when we are ready to connect your gas service to the new natural gas main.

A representative from National Grid or the contractor crew will reach out to the affected homes and businesses at least 24-48 hours in advance to scheduling the work. Every National Grid employee and contractor doing work for us are required to carry ID. For the crew to connect your gas service to the new main, they will need access to your home and appliances. Typical service line work will take one business day and during this time you will experience a temporary interruption of natural gas service. When the work is complete, a gas technician will be dispatched to turn on your gas meter relight your gas appliances. Visit **ngrid.com/serviceline** to view an example of this process.

We're here for you if you have any questions about the project. Please call us at **781-907-3804**. Thank you in advance for your cooperation.

Sincerely,
Walter F. Fromm
Director of Construction
National Grid